

DS-Compliance has announced the launch of the first GDPR voice transcription service for Call Centres

DS Dash: GDPR® Voice Transcription Service, which acts in real time, works by allowing companies to automatically search voice conversations for GDPR relevant phrases. These phrases are then extracted and posted on the **DS Dash: GDPR®** platform for the attention of the Data Protection Officer.

Hosted in the UK, the service will consolidate the GDPR process, and **DS Dash: GDPR®** will also manage the entire process from Audit to Subject Access Requests and Breach Management.

Available as an annual licence with flexible pricing, the service is the perfect supplement to any call centre team.

Benefits include fast, accurate real time transcription of relevant parts of conversations, reduction in costs for response times and up to date regulatory support for cyber security, privacy, and data protection.

Case Study Quote

Large retailer with a significant contact centre base

*We use **DS Dash: GDPR®** to transcribe voice conversations and search out GDPR elements for legal and DPO review.*

*Since using **DS Dash: GDPR®**, the benefits have delivered an 85% reduction compared to teams of paralegals sifting through every recorded conversation*

To find out more, please contact the DS-Compliance Press Office

Email DS-Compliance Press Office

Visit DS-Compliance Website

NOTES TO EDITORS: DS-Compliance was founded by senior management who, as Directors, led sectors at Building Societies, PWC and BT, DS-Compliance offers a single point of contact for all cyber security issues. Created in 2019, the company operates across Europe and North America, acting as a single point of resource for GDPR, ISO and Cyber Security requirements. DS Dash:GDPR® is a platform to manage all elements of GDPR.